



Town of  
**East Gwillimbury**

**Lucille King, MPA**

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Director of Corporate Service/Municipal Clerk  
Corporate Services Department  
905-478-4282 x3821  
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February 13, 2008

Mr. Duane Barton  
President  
High Tech Communications Inc.  
569 Steven Ct.  
Newmarket, ON  
L3Y 6Z3

Dear Duane:

I would like to extend a thank you to High Tech Communications staff for their efforts during the recent implementation of our new telecommunications system, which has improved our ability to communicate both internally and with East Gwillimbury's residents.

Installation was accomplished with minimal disruption in service. We have now updated our communication system with one equipped to accommodate the Town's anticipated growth for years to come.

On behalf of the Town's Project Team, I would like to acknowledge the contributions of High Tech Communications on this project:

Paul Fenz, the Lead Technician, for his technical expertise and his perseverance.

Victoria Wright, the Designer and Trainer, for her attention to detail and ability to keep the project on schedule.

Liz Sanita, a Trainer, for providing personalized assistance to our Customer Care Staff, ensuring our cutover day happened smoothly.

We look forward to a strong working relationship with High Tech Communications throughout 2008.

Sincerely,

Lucille King, MPA  
Director of Corporate Services and Municipal Clerk

*"Our town, Our future"*

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