

July 26, 2005

Duane Barton
President
High Tech Communications
569 Steven Ct., Unit 1&2
Newmarket, ON L3Y 6Z3

Dear Duane,

This is just a short note to thank you for the excellent work on our new NEC phone system.


The system itself is perfectly suited to our needs, has been very reliable and is easy to use.

However, it is in the installation and service that you and your team have truly excelled. The installation was done as promised, on time and on budget. Your installers did a very neat and clean job.

I would like to specifically commend Victoria Wright who is so thoroughly organized and efficient as to put most of us to shame. She had methodically planned and documented every detail of our installation in advance. Any issues that could not be predicted were resolved equally efficiently.

Overall, this was a very positive experience and I would not hesitate in giving you and your company my strongest recommendation.

Regards,



J. Stéphane Deschênes
Vice-President, Operations