



# MICHAËLLE JEAN PUBLIC SCHOOL

320 Shirley Drive  
Richmond Hill, Ontario  
L4S 2P1

(905)770-6507  
Fax: (905)770-9336

March 11, 2009

Ms. Liz Sanita  
High Tech Communications  
569 Steven Court  
Units 1 and 2  
Newmarket, Ontario  
L3Y 6Z3

Dear Liz,

I want to take this opportunity to thank you and the wonderful staff at High Tech Communications for your high service level over the years. I have worked with High Tech in the installation process in 3 new schools: Richmond Rose PS, and more closely at Julliard PS and Michaëlle Jean PS. As well, I worked at Pleasantville PS where a switchover was made from an old telephone/PA system to a High Tech Communications' system.

I know I can contact your offices at any time and your service department assists me with any questions I may have immediately while we're on the telephone. If that is not a possibility, I have seen your employees arrive within one hour after a call for service has been placed by us. Your personnel is knowledgeable and extremely helpful, and I have the utmost respect for them.

It is always a pleasure talking with, working with and learning from Duane Barton, Glen Tinney, Dale, Gord, Mike and, of course, yourself. I continuously recommend your company to private industry and to our own Board whenever they are making decisions for new school openings.

I look forward to working with you and truly appreciate the kindness and assistance afforded to us as your customer.

Sincerely,

(Mrs.) Doris DiLucia  
School Office Administrative Assistant  
Michaëlle Jean Public School

